



Social Responsibility Snapshot: a report on our commitments

www.sabre-holdings.com/csr

Creating Socially Responsible Connections

Connecting is part of our culture. Our mission is to connect people with the world's greatest travel possibilities. Through our commitment to social responsibility, we do even more. We create connections among our employees, our customers and partners, and our communities.

Social responsibility is more than a business strategy at Sabre, it's our heart and soul—a part of our people and the way we do business. Our passion for investing in socially responsible practices strengthens our already thriving culture.

- Inspiring greatness in people
- Cultivating an enduring company
- Fostering healthy relationships

130 employees in our Mexico D.F. office distributed flyers to taxi drivers, teaching them how to protect children from sexual exploitation.



people

Employees

Enhancing the Quality of Life for Our Most Valuable Resource

You can't have innovation without first developing a happy and healthy culture in which people strive to reach their ultimate potential. Our robust health and welfare plans are just some of the ways in which we inspire our employees.

CEO Sam Gilliland challenges employees, "to be competitive, we must tap our creativity, innovate faster, and change the game to our advantage."

Customers

You'll Never Roam Alone

Travelocity is committed to being the traveler's champion—before, during, and after the trip. We work hand-in-hand with the world's most reputable travel providers so everything about a customer's booking will be right. Travelocity's Proactive Customer Care Service helped 150,000 customers in 2007.

Unmatched Record of Customer Advocacy

Sabre Travel Network has a long unmatched track record of customer advocacy, taking a tough stand to make decisions that maintain and strengthen the marketplace our agency and corporate customers

value. We also foster open relationships to ensure we provide what the customer needs. Through customer advisory boards, market research and usability testing, and online communities and user forums, we learn how to constantly improve.

Community

Globally Minded; Locally Active

Just because we are a travel company, doesn't mean we have to go great distances to find ways to impact our communities.

Our annual global volunteer week Give *Time* Together connects our employees with their colleagues, the environment, and the causes they care about. Coupled with our ongoing employee-driven volunteer councils and team-building activities, we're reminded of what we can accomplish when we join hands and hearts. One Polish employee commented on the volunteer week, "We all know giving back to the community, even a little bit of help, means so much to others." Sometimes, even when we give a little, we get back a lot in return. View our tribute video at givetimetoegether.sabre.com.

'07-'08

Recognizing Our Innovation Inside and Out

In 2007, our Brazil, Mexico, and Montevideo offices recognized as Great Places to Work

Sabre Holdings named one of America's 15 Fittest Companies in 2008 by Men's Fitness magazine

Travelocity receives the 2008 1to1 Impact Award presented by 1to1 Magazine for the Customer Championship Program: Proactive Problem Prevention Initiative

profit

Seeing Our Contributions Make the World a Better Place

Sabre upholds its economic responsibilities for all its stakeholders, by providing strong investor returns, employing more than 9,000 people in 59 countries, developing products and services to make travel more efficient. We maintain the highest ethical standards and invest in projects with positive, long-term effects to benefit our customers, employees, communities, and business:

Math Can Take You Places

A student program that reaches more than 2 million students via 950 teachers in 12 states (www.mathcantakeyouplaces.org).

Travel For GoodSM

In partnership with the Sabre Holdings Foundation, Travelocity offers quarterly grants to subsidize volunteer vacations for passionate customers and employees. Plus, we support eco-friendly travel through our GoZero program by offsetting carbon emissions and through our Children & Nature initiative, which encourages children to reconnect with nature.

Through Travel For Good's continuous effort to embrace travel as an agent of positive change, Travelocity added a volunteer component to its annual Partner's Conference in 2007, in which 200+ partners revitalized a New Orleans school. The results were clear; our partner relations grew stronger.

Giving Together

During our annual Give Together employee-giving campaign, we raised \$1.8 million including a dollar-for-dollar corporate match, supporting more than 1,013 nonprofit organizations. Fifty-eight global grassroots fundraisers contributed \$359,637 toward our goal, engaging 45% of our employees worldwide.

givetogogether

help the world do
even more than travel



What makes our headquarters green:

More than 50% recyclable construction materials

Low-energy fluorescent lighting and low- or no- water appliances

Landscaping comprised of low-water, heat-tolerant native plants

No pesticides or toxic chemicals are used to maintain the campus

Our Partners' Voices

"Spending the day working at the school was very special and fulfilling. Great team building and opportunity to meet other partners!"

"Loved the hands-on opportunity and how that was echoed in the conference."

Global Volunteer Week:

Joining Hands and Hearts

142 events in 22 countries

27% total participation

2,380 employees reported for all events (that's 10,192 employee hours donated)



"We want to enable each of our valued stakeholders to make a stronger connection to the world around them. From our employee wellness and strong human resources practices to our supplier diversity programs and our green worldwide headquarters, we consider our company a best-kept secret. We believe these commitments positively impact society and make Sabre Holdings a great place to work and a healthy place to do business."

— Sam

Sam Gilliland,
Chief Executive Officer

planet

Leaving Our Mark, Not Our Carbon Footprint

At Sabre, we believe travel does more than just take us from one place to another. It can expand cultural awareness, while minimizing environmental impacts.

Promoting Positive Change Through Sustainable Solutions

• Our online travel agencies Travelocity and lastminute.com offer carbon offset programs, heightening traveler awareness and encouraging eco-friendly trips. American customers donating to the Conservation Fund's Go ZeroSM program in 2007 planted more than 18,544 trees, offsetting 22,602 tons of carbon.

• By consulting with Sabre Airline Solutions, airlines can make environmentally responsible operational improvements. By reducing carbon dioxide emissions, waste, and electricity, airlines can save on costs and ensure they are doing their part to be socially accountable.

• GetThere Green, part of GetThere's online corporate travel procurement solution, makes implementing sustainability policies easy and achievable.

Leading the Way with Positive Changes

• Employees worldwide are running robust grassroots recycling programs at work.

• By more efficiently using our existing facilities through flexible workspace practices, we continue to reduce overall resource consumption, as well as CO2 emissions related to commuting.

• Our three-year plan to replace all our data servers with Hewlett Packard C-class blade servers will reduce energy consumption by 30–35%.